



AUTOELECTRO

Since 1986

STARTER MOTORS & ALTERNATORS

Technical Bulletin 20

LOSS OF POWER STEERING WHEN FITTING AEK2807 ALTERNATOR

We have had reports of loss of Power Steering after a replacement Alternator is fitted. This has been commonly due to the Power Steering sensor on the steering rack being knocked or damaged during removal or fitting. Extra care must be taken due the Alternator being quite heavy and therefore easily coming into contact with surrounding components. This affects part numbers *AEK2807*, *AEK2808*, *AEK2809* and *AEK3006*. Fitting Vauxhalls and Saabs.

FRAGILE – HANDLE WITH CARE!

Many newer components and parts are more delicate than ever before, it is very important that parts are now handled carefully to avoid costly damage or breakages.

SIMPLE CHECKS THAT MAY HELP YOU

- * Check for good feed and earth, this can be easily done with a set of jump leads, and this way you can eliminate the wiring on the vehicle.
- * Ask what the problem was with the unit before being replaced. If it is the same fault after fitment, there could be a problem elsewhere.
- * Check the voltage across the battery, and at the back of the Alternator, if the readings are different, there may be a wiring fault. The voltage should read between 13.5-14.5 Volts.
- * Ensure the battery is fully charged before fitting a replacement Alternator or Starter Motor.
- * Examine the old unit closely and LOOK for signs of why it may have failed, use our poster to help you.

INFORMATION POSTERS NOW AVAILABLE

You can now request A2 and A3 wall posters that can help you and your customers when dealing with old unit and warranty returns.

The posters show what will not be accepted as an old unit and what will be rejected for warranty.

There are pictures displaying the various types of failures that are not covered under warranty, and the condition that old units will not be accepted back for credit.

This poster is also available to download as a pdf file from our website under the Technical Bulletins section.

If you require any posters, please contact our Sales Team who will arrange for them to be sent to you.

USE OUR WEBSITE FOR UP TO DATE HELP AND INFORMATION

Our website features the latest in rotating image technology to help you identify part numbers more easily. We also have the latest cross references to enable you to type the numbers from your old unit to get the corresponding Autoelectro part number.

We now also show the plug connectors for the Alternators we list, and the solenoid connections for the Starter Motors we list when the rotating images are viewed.

On-Line ordering, paperless account management and much more is now possible if you use our website. Please contact us if you require further information about this.

www.autoelectro.co.uk

RING TECHNICAL FOR FURTHER HELP

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